



The Hague Academy International Success Story

The Hague Academy, located in The Netherlands, is a leading teaching institute with more than 17,000 students. Established in the early 1990's through mergers, the Academy has grown to include four branches with 1,300 staff divided over 15 academies and 7 services that operate independently.

The Pain Point

The immediate reason for purchasing a document management system was the need to make decisions concerning the organization more accessible to all staff and to build up the electronic archive. An important point in development was not to change the organizational structure, decentralized management, whereby each separate organization manages its own environment.

The choice for Decos was not only determined by the program's flexibility and versatility, but also by references. Roelof Kooy, Information Manager, explains "Decos Documents had already proven itself with many other organizations and we received very favorable responses from other educational institutes when we inquired about Decos."



A Phased Roll-out

In January 2007 the implementation began with an internal project group consisting of six people, each familiar with the user and application management courses. In close collaboration with a Decos consultant, they carried out the implementation and the configuration of the application. Hague Academy developed a staggered implementation, focusing on each Academy, the Purchasing Department, and the Appeals Council independently. By staggering the implementation as such, Decos was able to develop a business plan catered to compliancy concerns, typical office practices, and automation requests.

Immediate Progress

"We have already achieved a lot in a short time, but there are many more benefits for us to fulfill", Roelof Kooy summarizes. "Decos Documents is able to offer us all these options. We are confident about the phases to come and there is not one person who doubts the practical possibilities of Decos. "



The Hague Academy

Industry
Education

Organization logo



Business challenges

- ✓ Multiple branches with independent procedures
- ✓ Stress surrounding Compliancy Regulations
- ✓ Lack of unified communication and development amongst separate branches

Business benefits

- ✓ Ability to streamline case management data
- ✓ Instant access to the right information
- ✓ Automation of time consuming business processes
- ✓ Improved control over documents & document oriented processes
- ✓ Reduction of paper handling & error prone manual processes
- ✓ Reduction of paper storage
- ✓ Improved and automated reporting

